**Complaint flowchart**

**Receive Complaint**

**School responsibility**

**SRE approved provider responsibility**

INFORM SRE PROVIDER

**Follow DoE complaints handling processes**

**Principal**

**Inform SRE approved provider**

**Curriculum**

**SRE teacher**

**20 days**

**Appendix**

## School Community and Consumer Complaint Procedure

https://education.nsw.gov.au/policy-library/associated-documents/School-complaint-procedure\_AC.pdf

## Approved Provider Complaint form

Rec 023